

# Memorial Hermann

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
450005	MEMORIAL HERMANN BAPTIST ORANGE HOSPITAL	608 STRICKLAND DRIVE
450068	MEMORIAL HERMANN TEXAS MEDICAL CENTER	6411 FANNIN
450184	MEMORIAL HERMANN HOSPITAL SYSTEM	1635 NORTH LOOP WEST
450346	MEMORIAL HERMANN BAPTIST BEAUMONT HOSPITAL	3080 COLLEGE STREET
450610	MEMORIAL HERMANN MEMORIAL CITY MEDICAL CENTER	921 GESSNER
450684	MEMORIAL HERMANN NORTHEAST	18951 MEMORIAL NORTH
450847	MEMORIAL HERMANN KATY HOSPITAL	23900 KATY FREEWAY
450848	MEMORIAL HERMANN SUGAR LAND HOSPITAL	17500 W GRAND PARKWAY SOUTH
670005	MEMORIAL HERMANN SURGICAL HOSPITAL KINGWOOD	300 KINGWOOD MEDICAL DRIVE

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Address 2	Address 3	City	State
		ORANGE	TX
		HOUSTON	TX
		HOUSTON	TX
		BEAUMONT	TX
		HOUSTON	TX
		HUMBLE	TX
		KATY	TX
		SUGAR LAND	TX
		KINGWOOD	TX

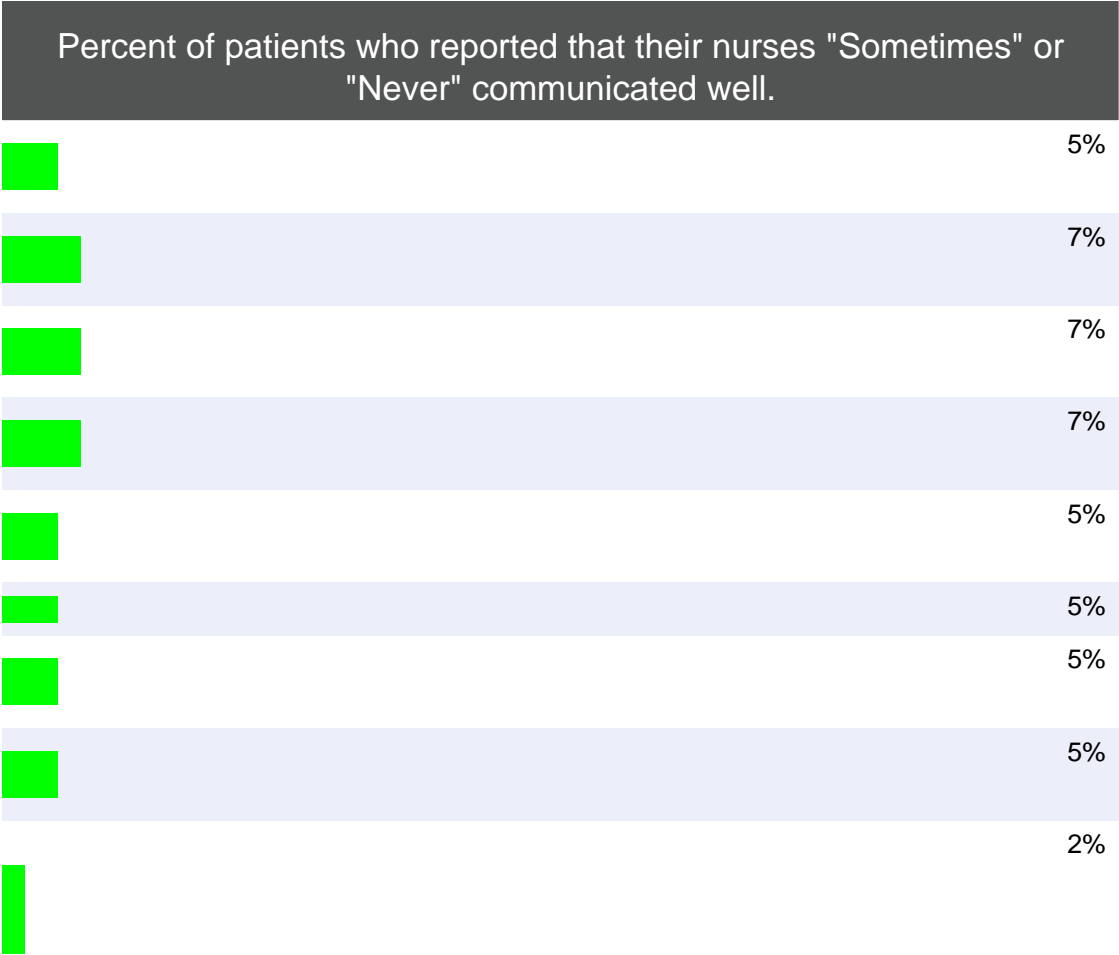
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ZIP Code	County Name	Phone Number
77630	ORANGE	4098839361
77030	HARRIS	7137043700
77008	HARRIS	7134486796
77701	JEFFERSON	4092125012
77024	HARRIS	7132423000
77338	HARRIS	2815407700
77494	HARRIS	2813921111
77479	FORT BEND	2814994800
77339	HARRIS	2813124000

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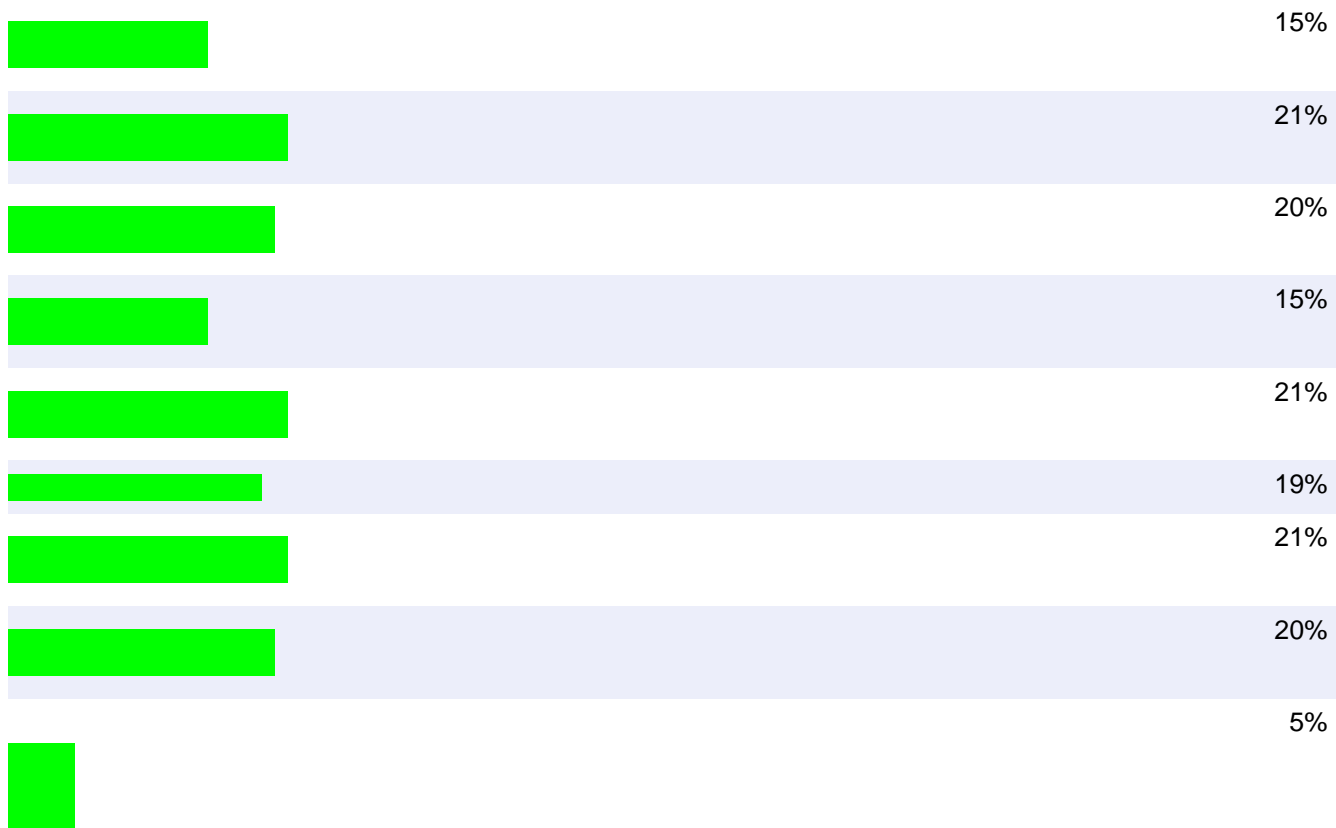
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



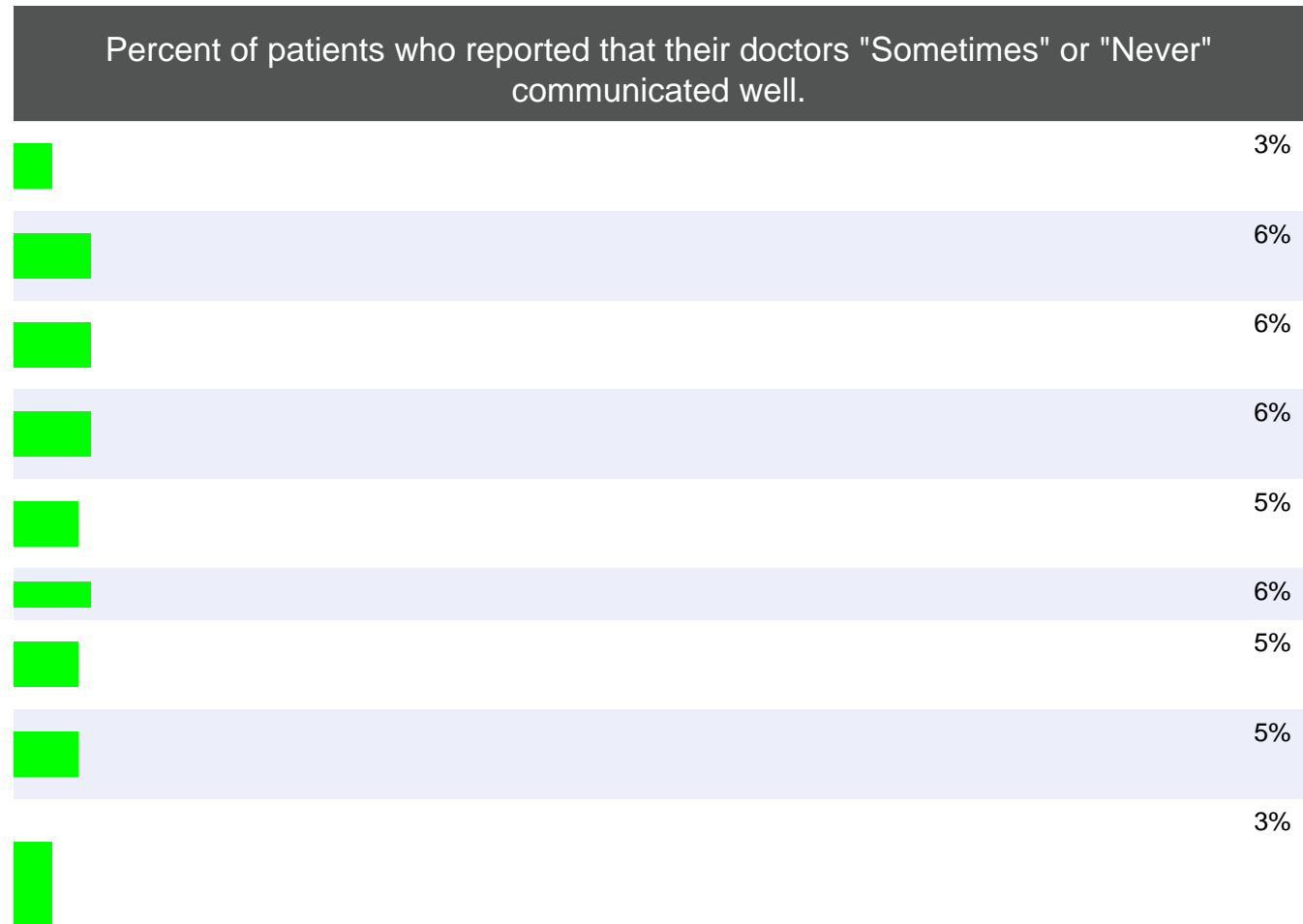
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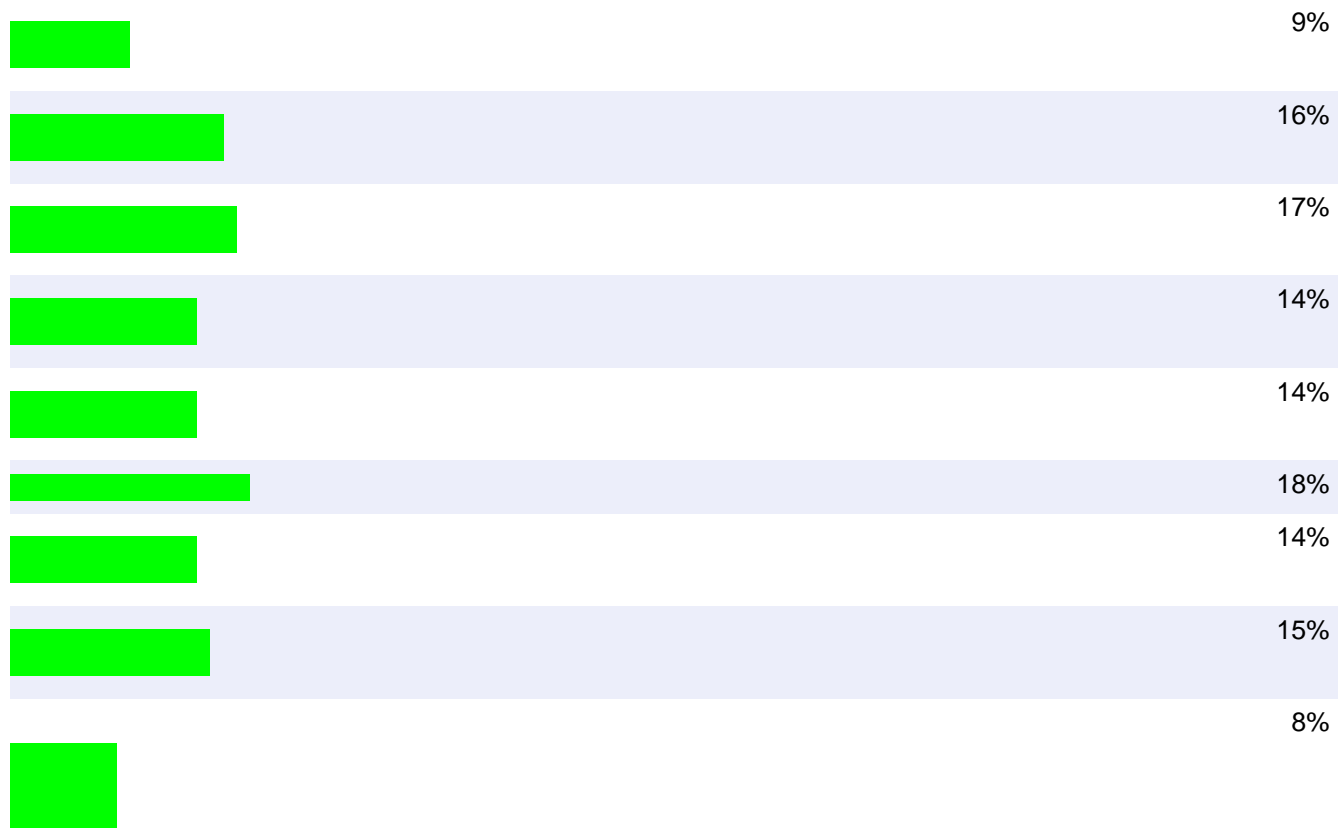
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Percent of patients who reported that their doctors "Usually" communicated well.

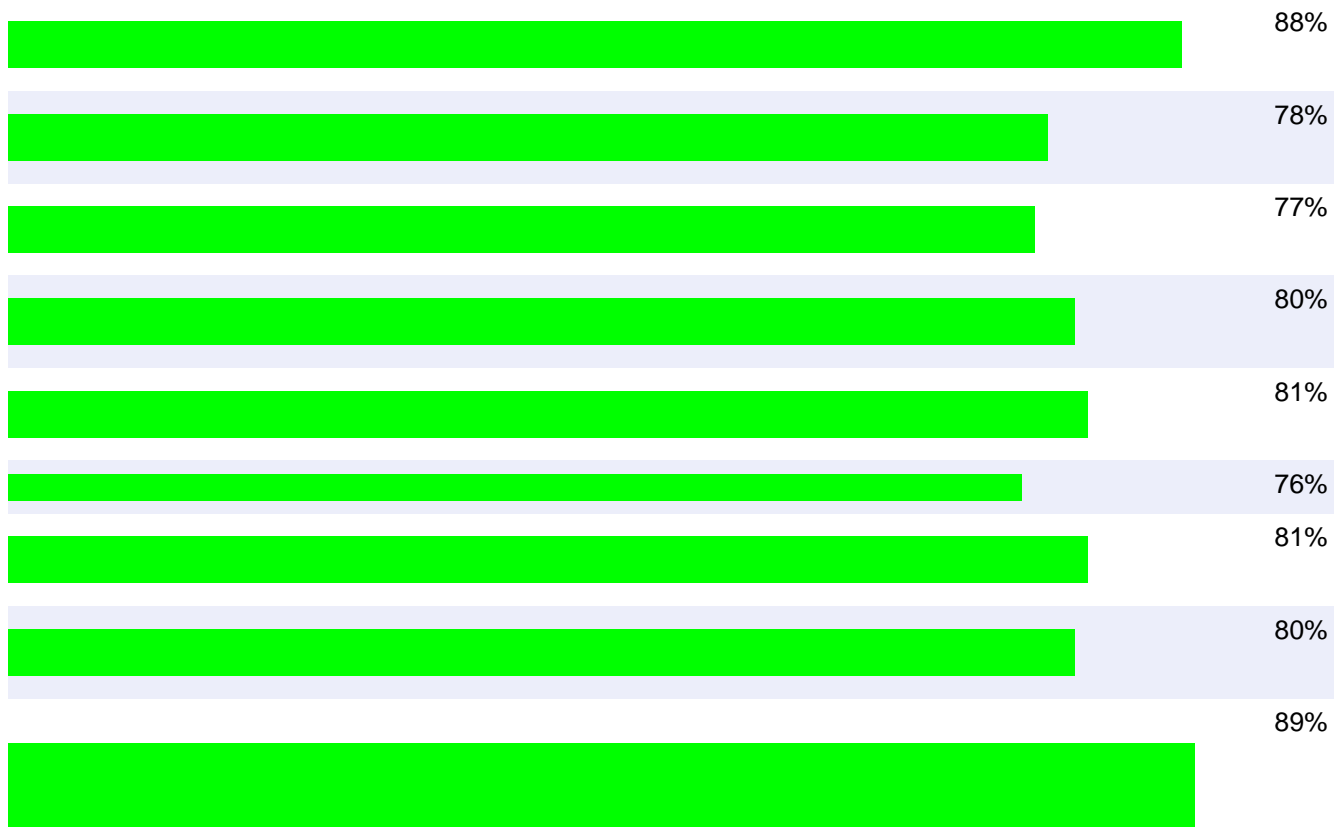




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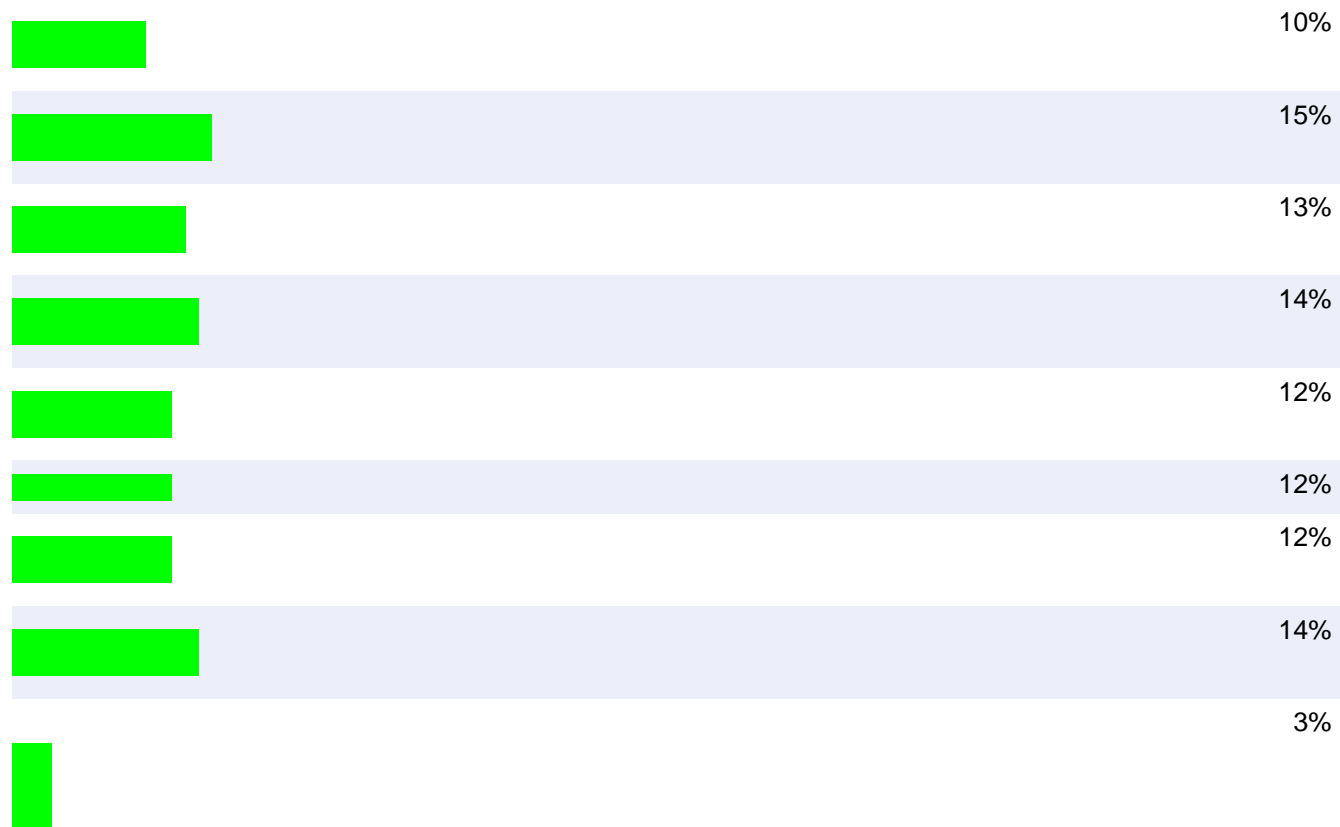
Percent of patients who reported that their doctors "Always" communicated well.



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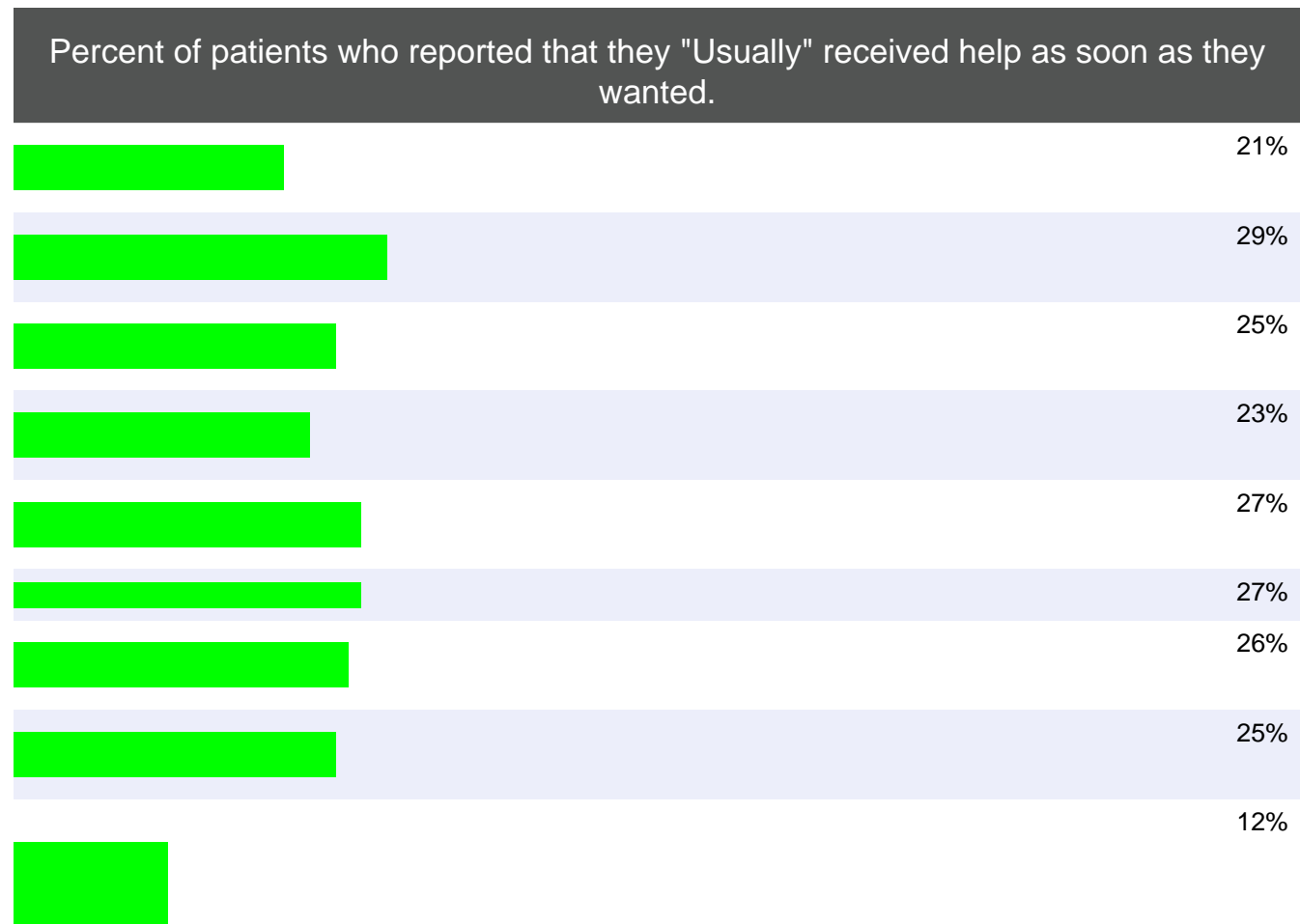
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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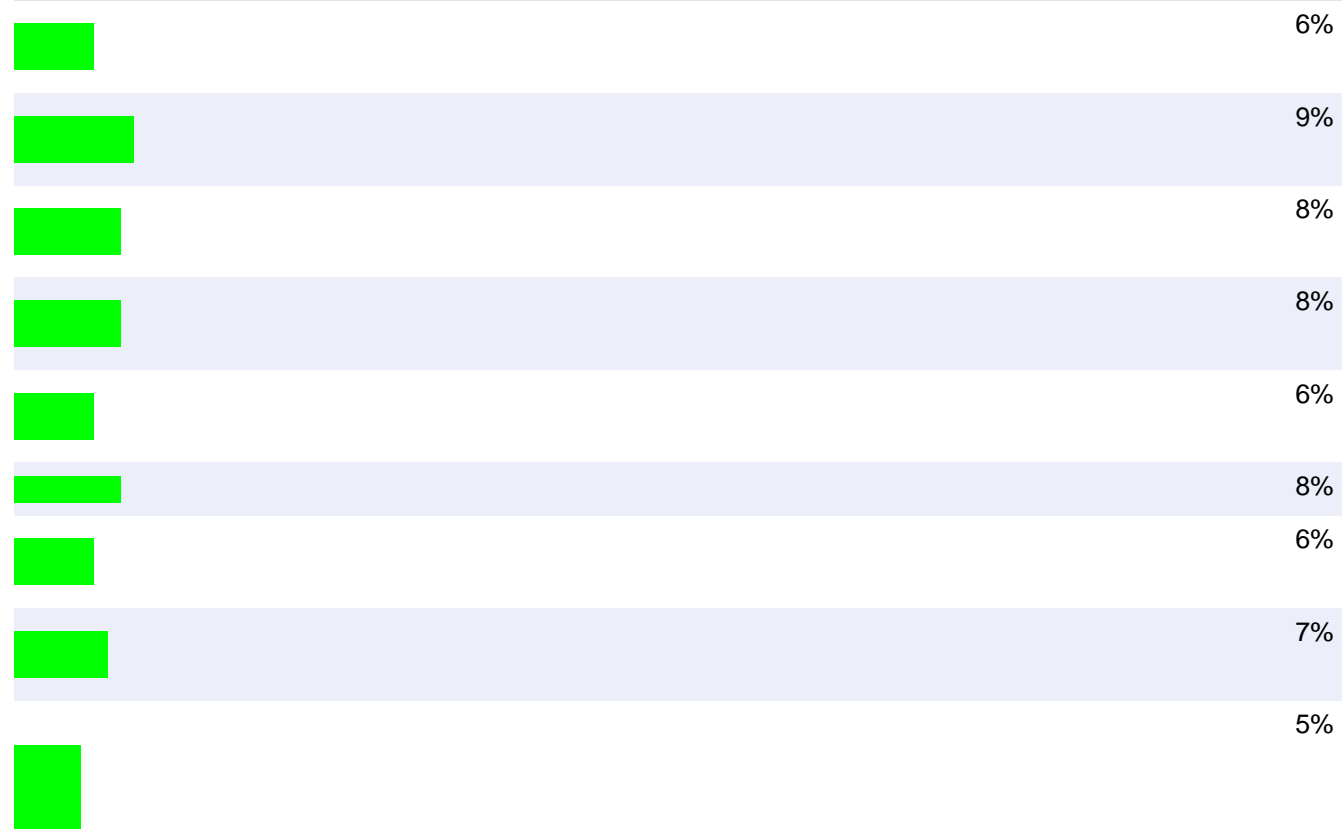
Percent of patients who reported that they "Always" received help as soon as they wanted.



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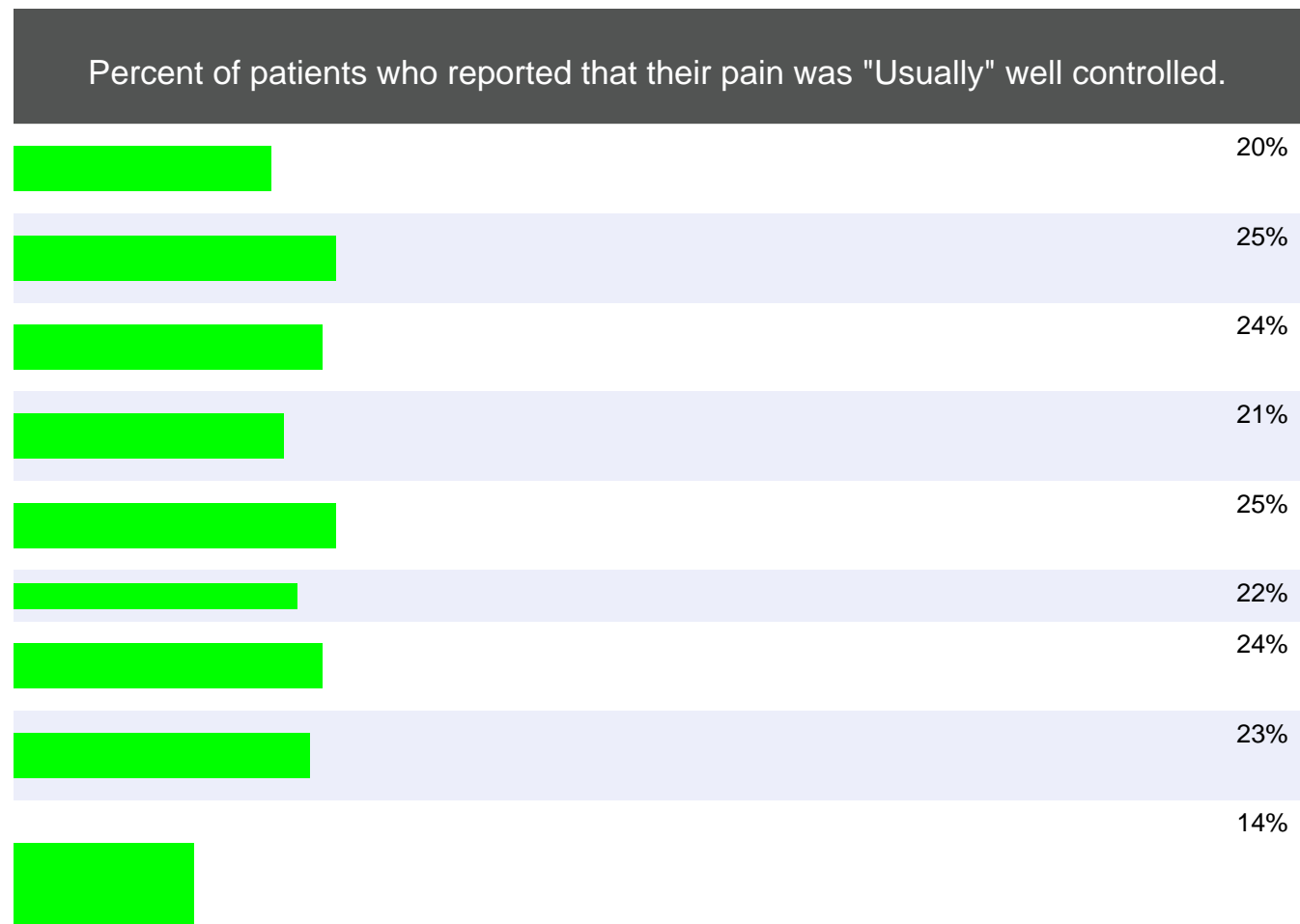
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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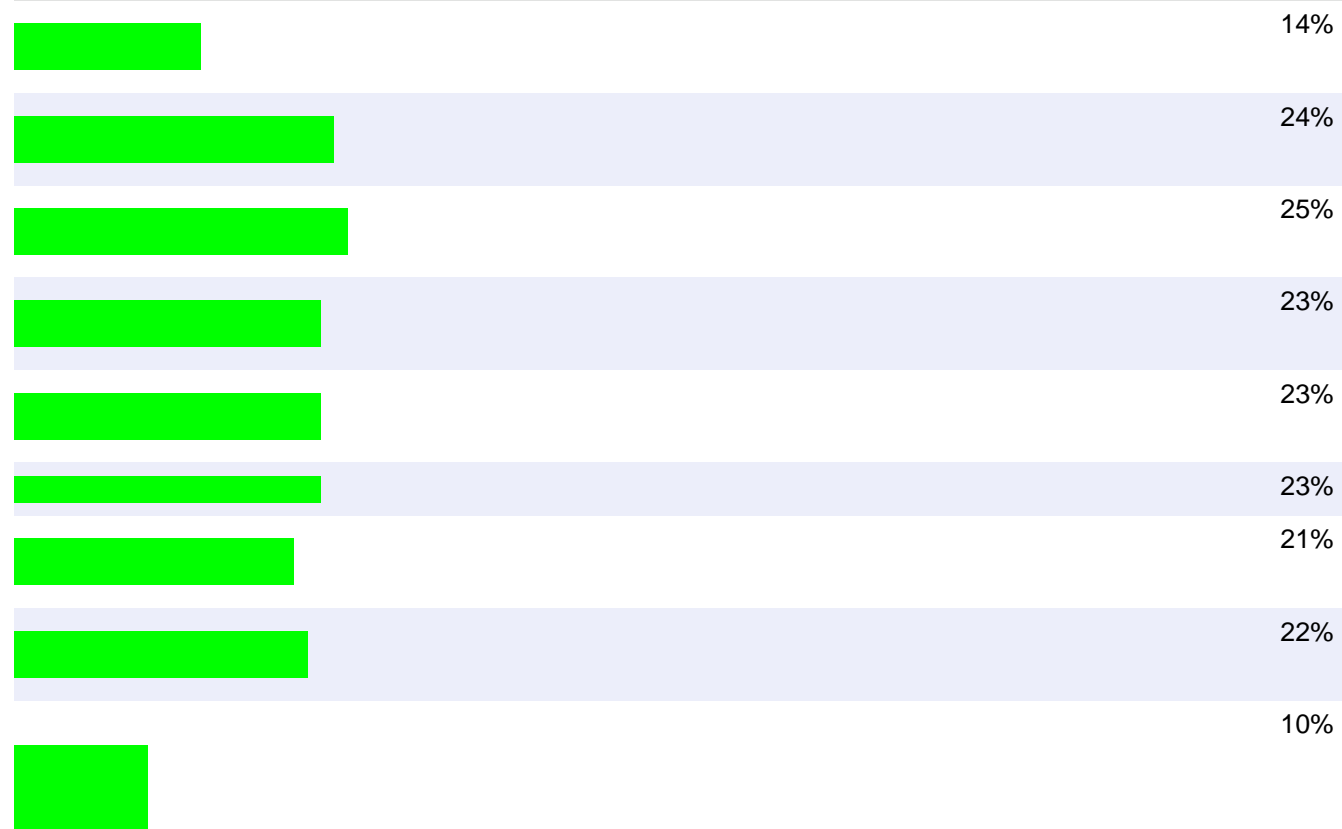
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

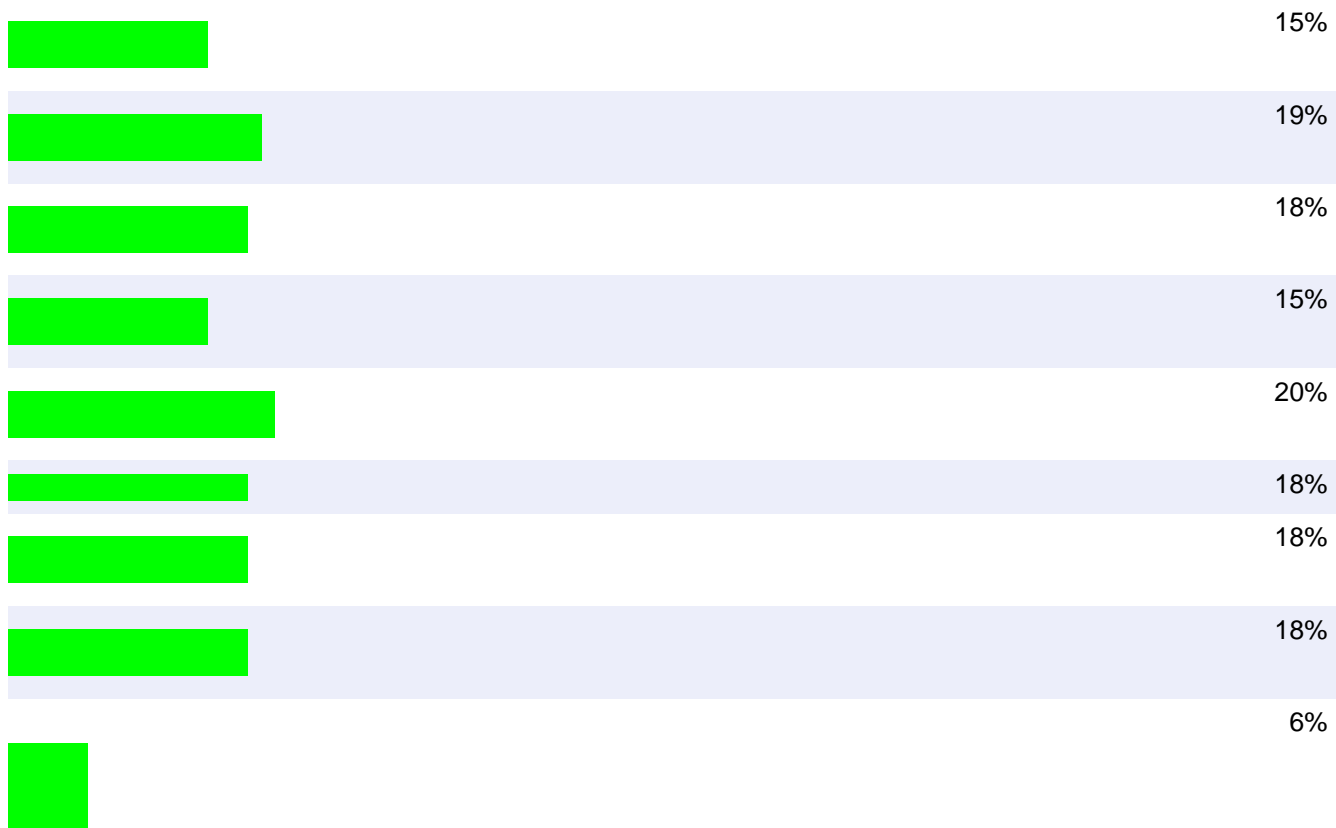




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

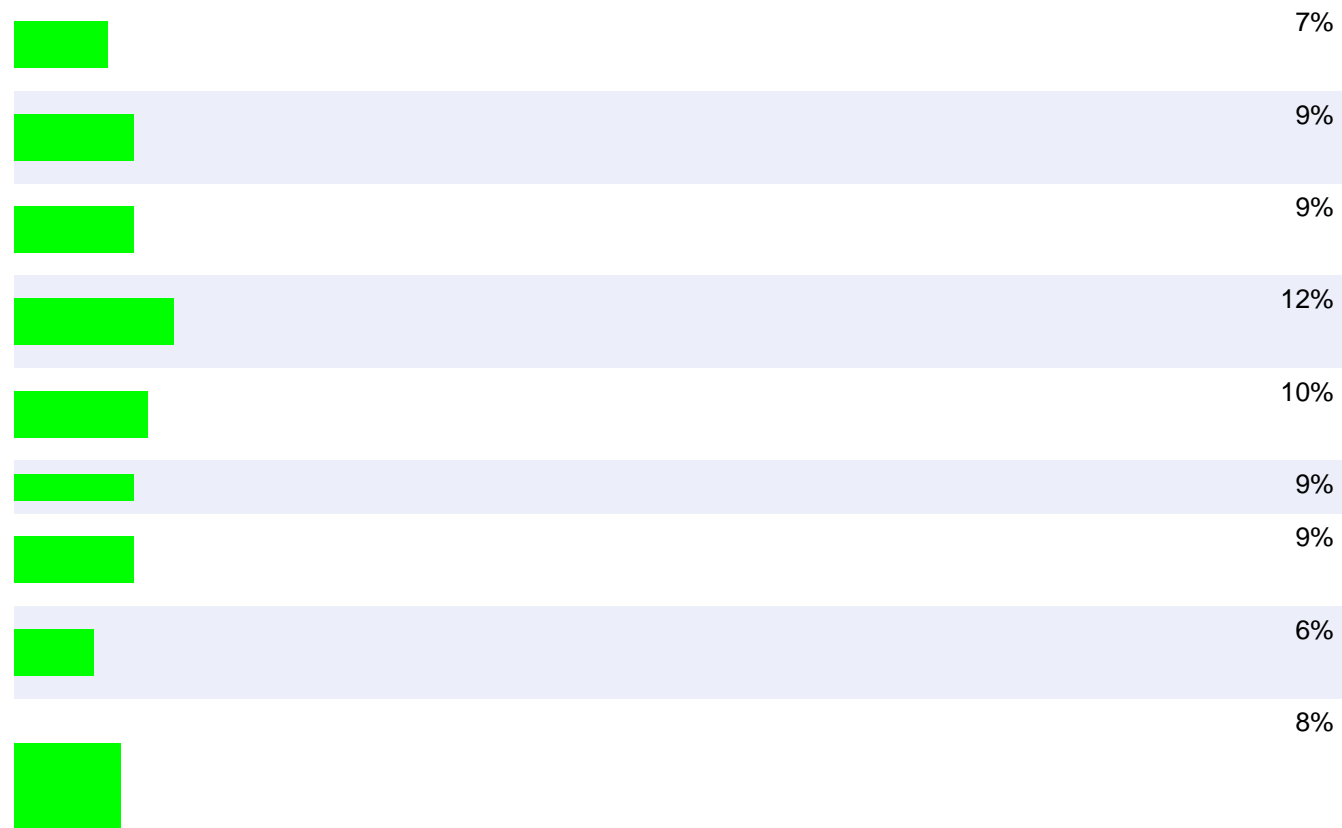
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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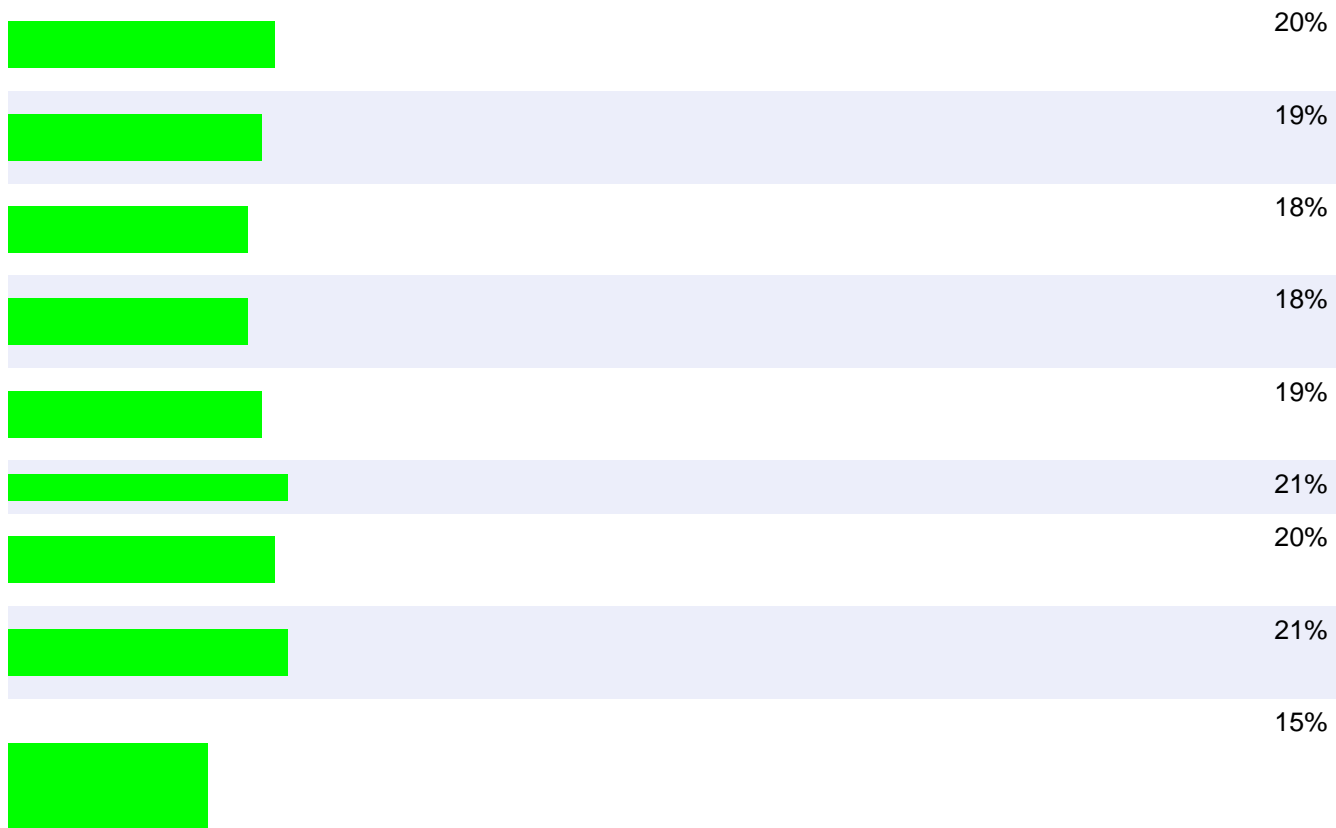
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



# Memorial Hermann

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



# Memorial Hermann

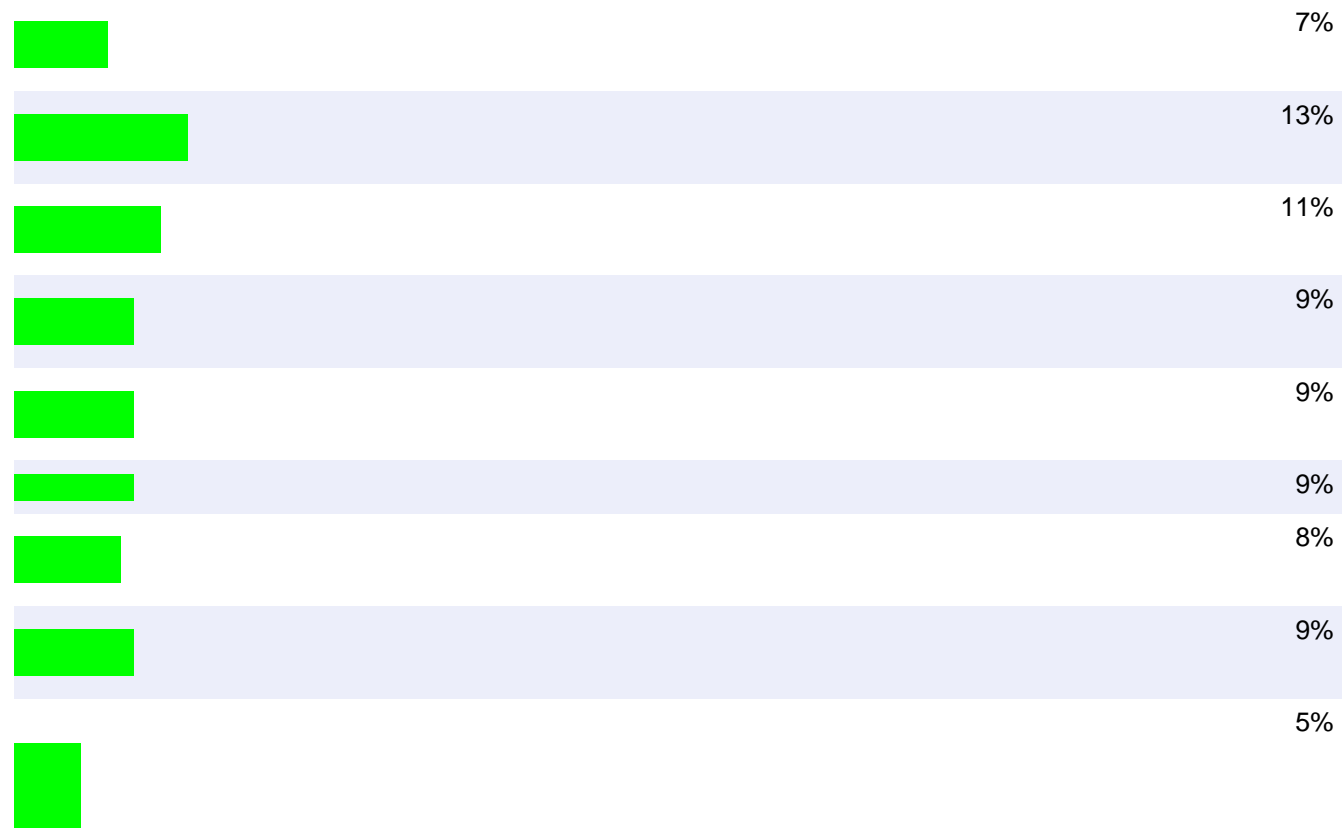
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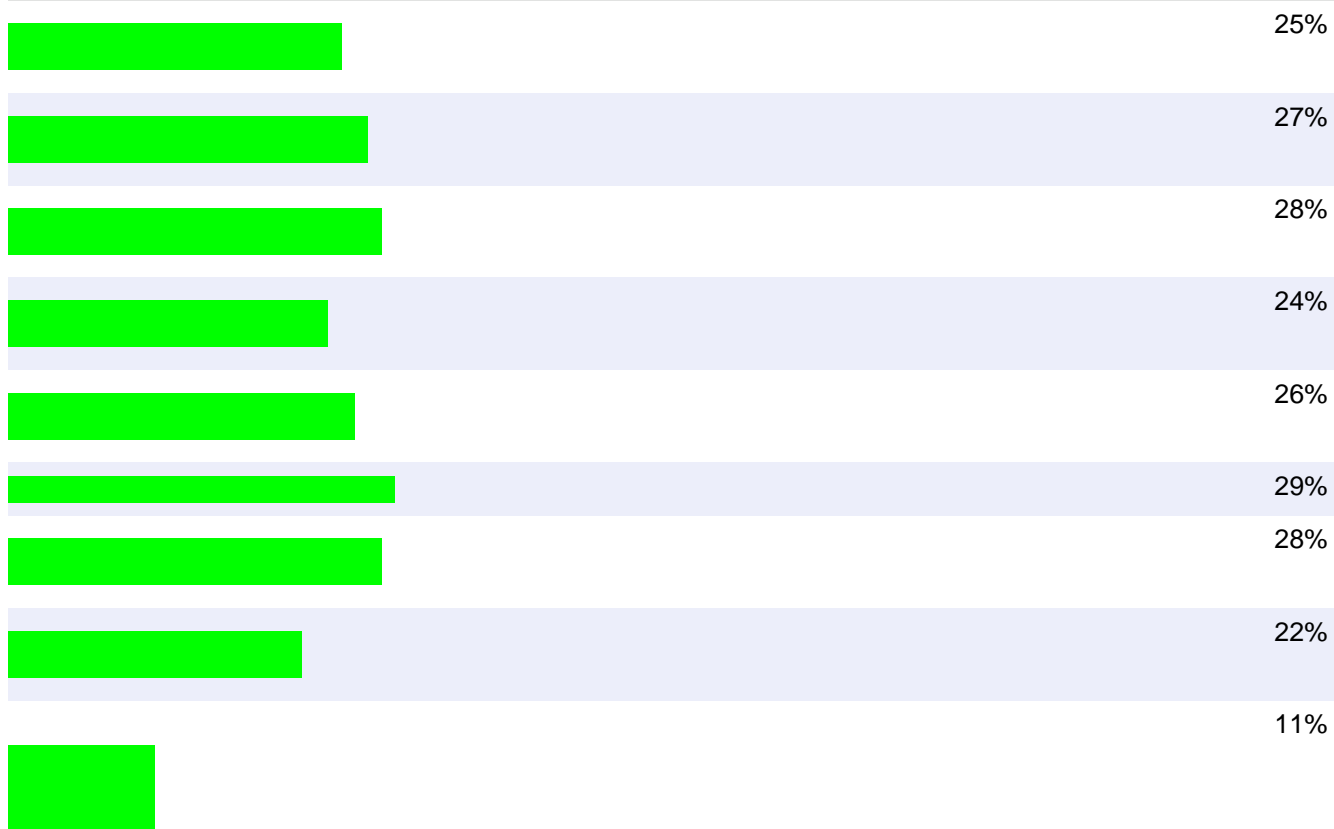
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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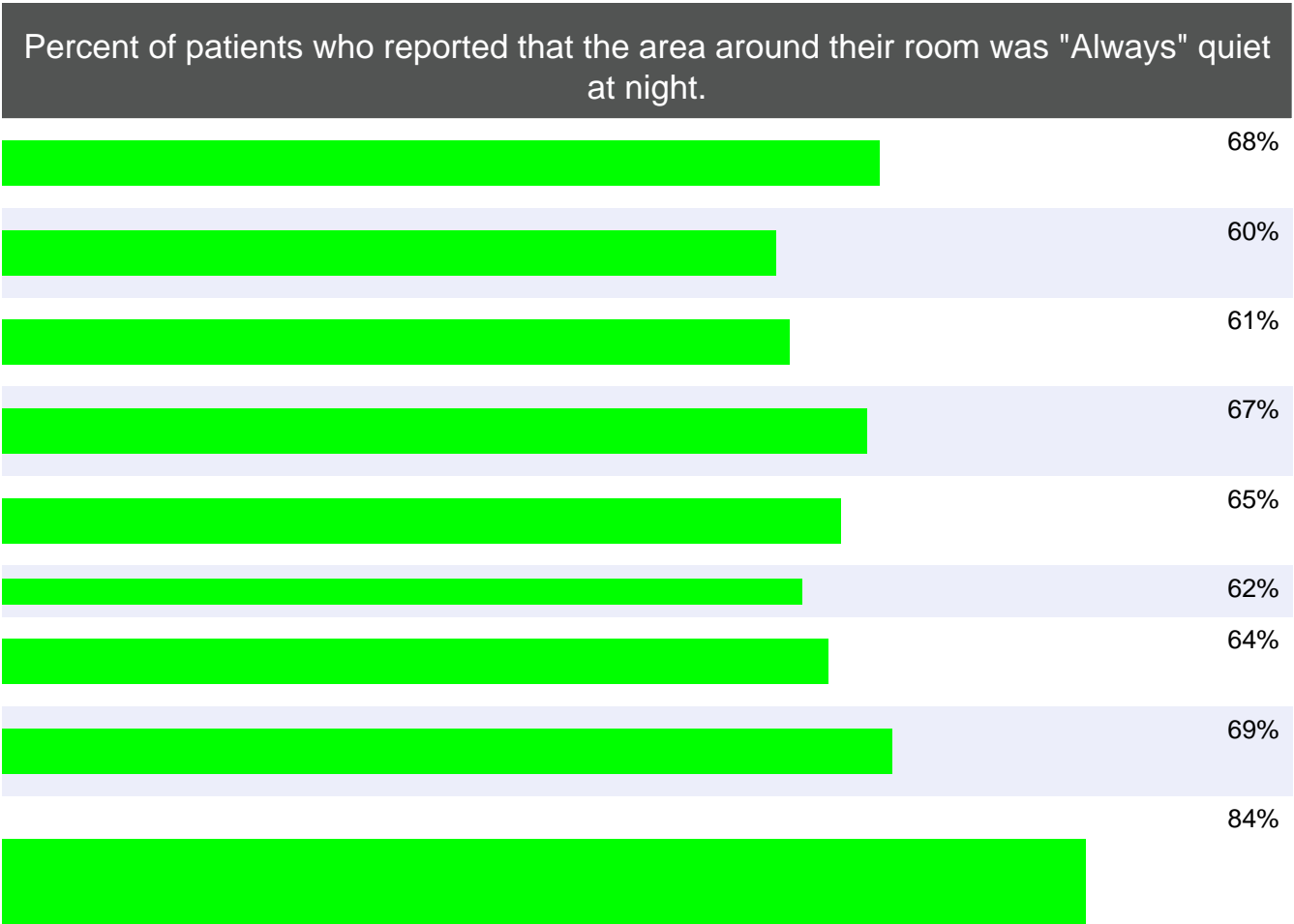
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

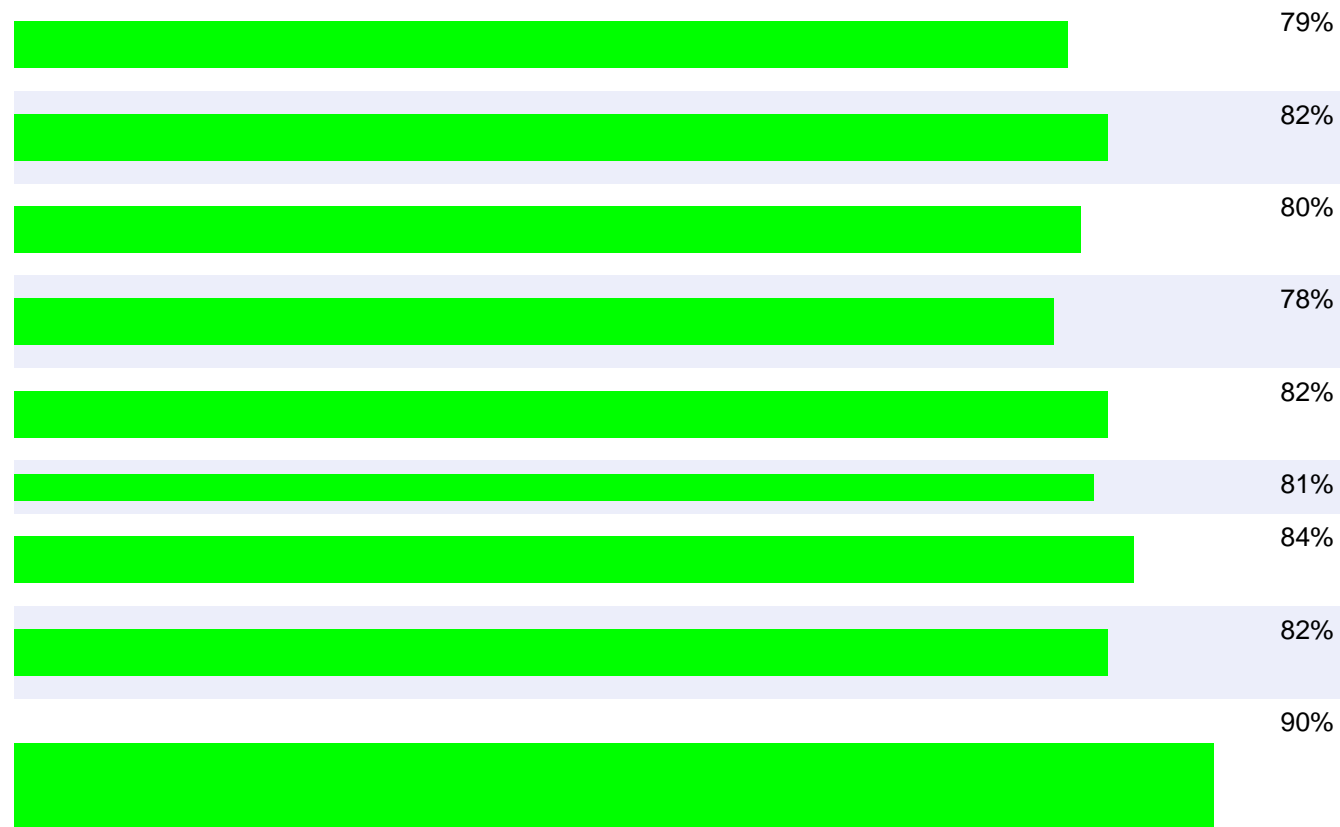




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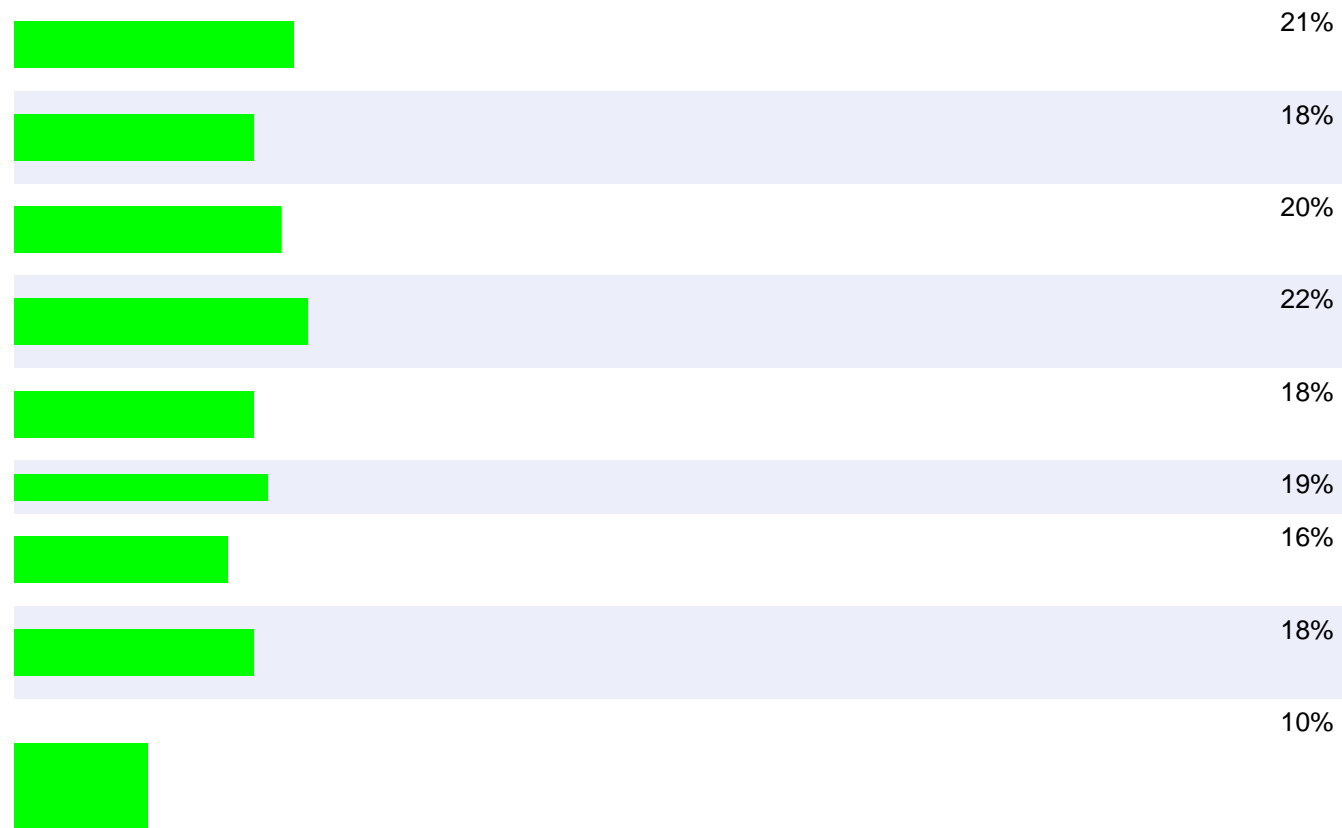
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

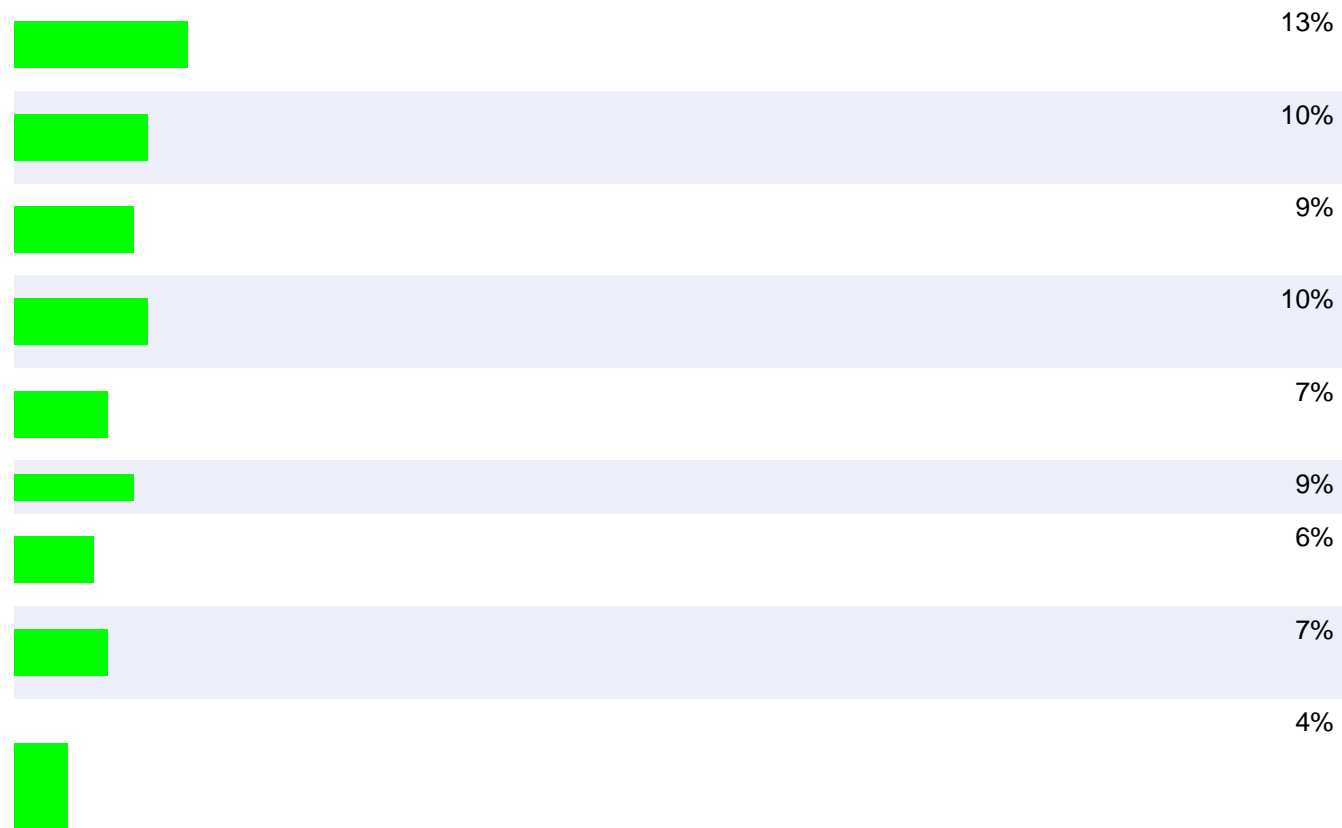
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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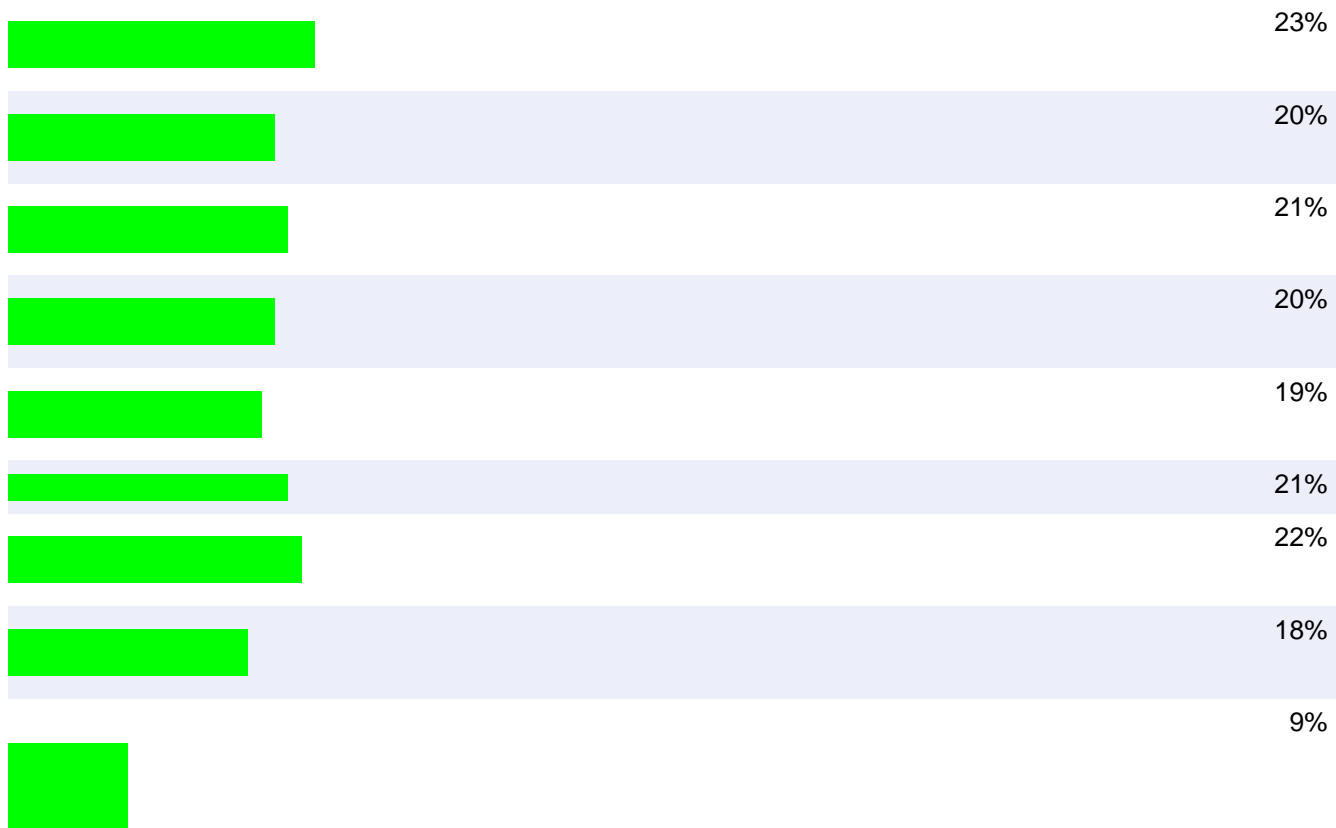
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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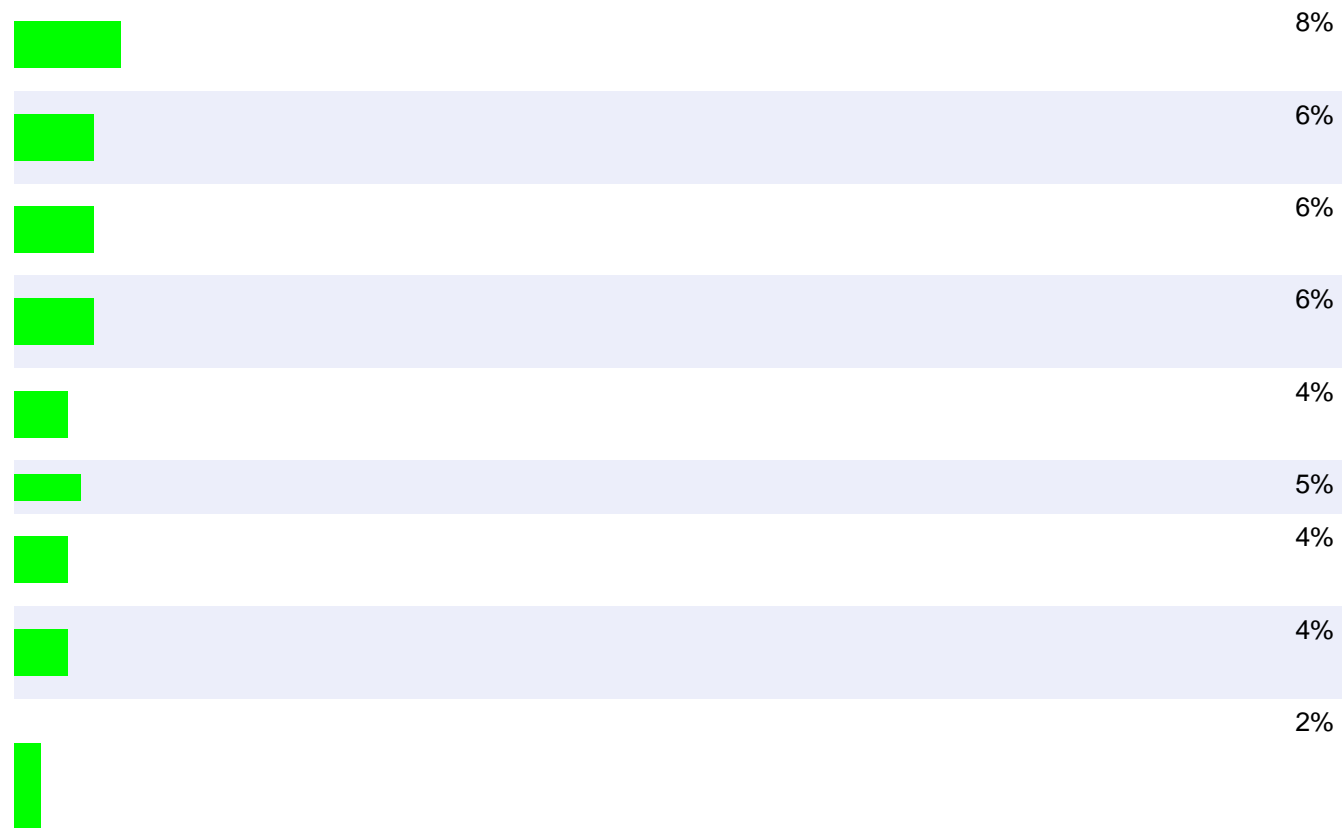
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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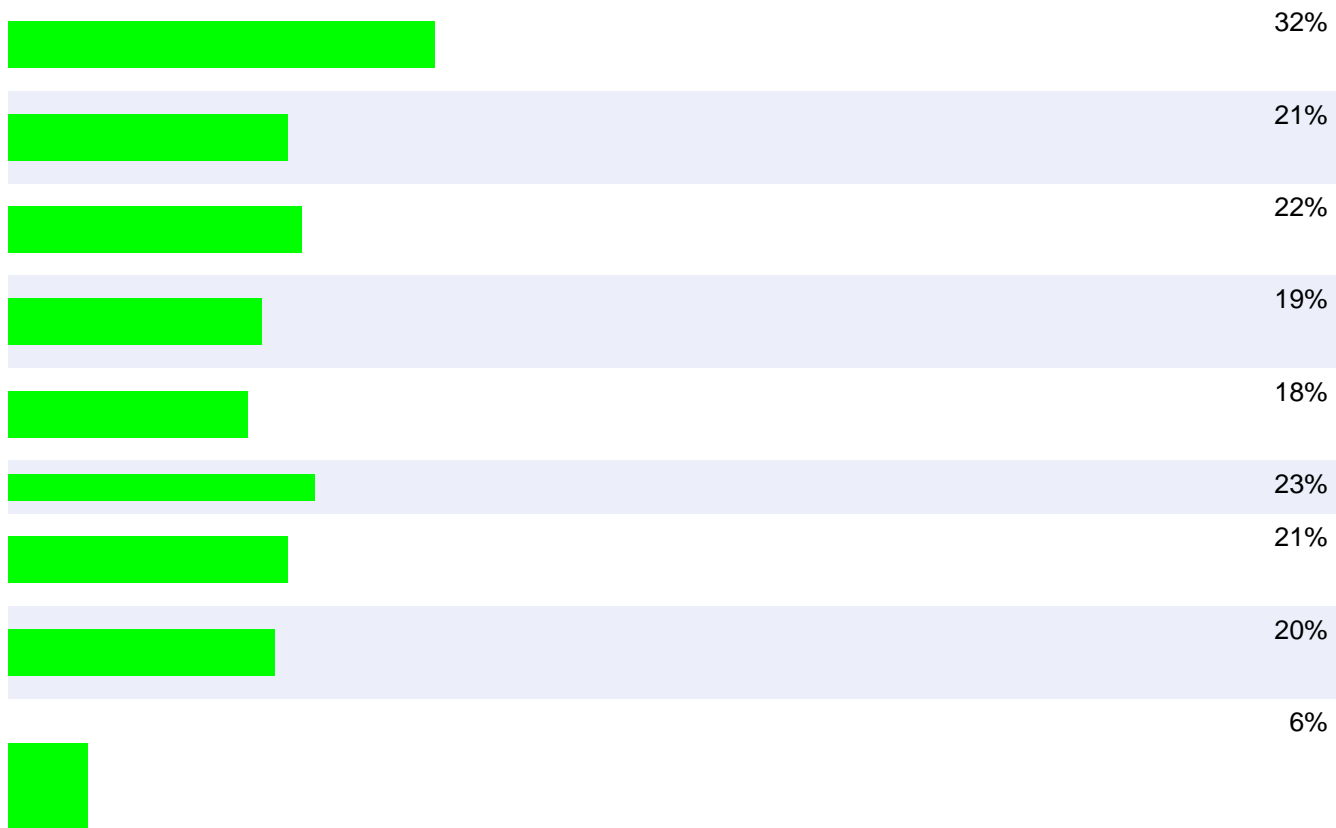
Percent of patients who reported NO,they would not recommend the hospital.



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Percent of patients who reported YES, they would probably recommend the hospital.



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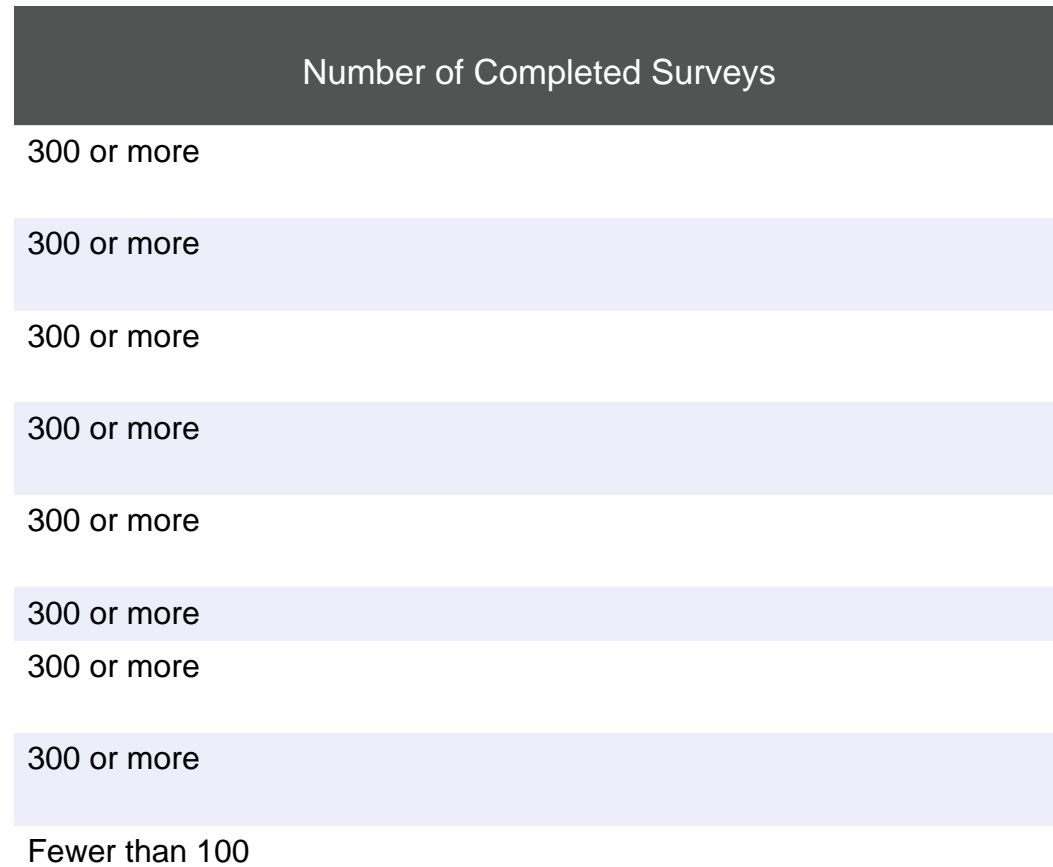
Percent of patients who reported YES, they would definitely recommend the hospital.














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Survey Response Rate Percent	Hospital Footnote
	26%
	21%
	24%
	25%
	30%
	20%
	26%
	23%
	49% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance